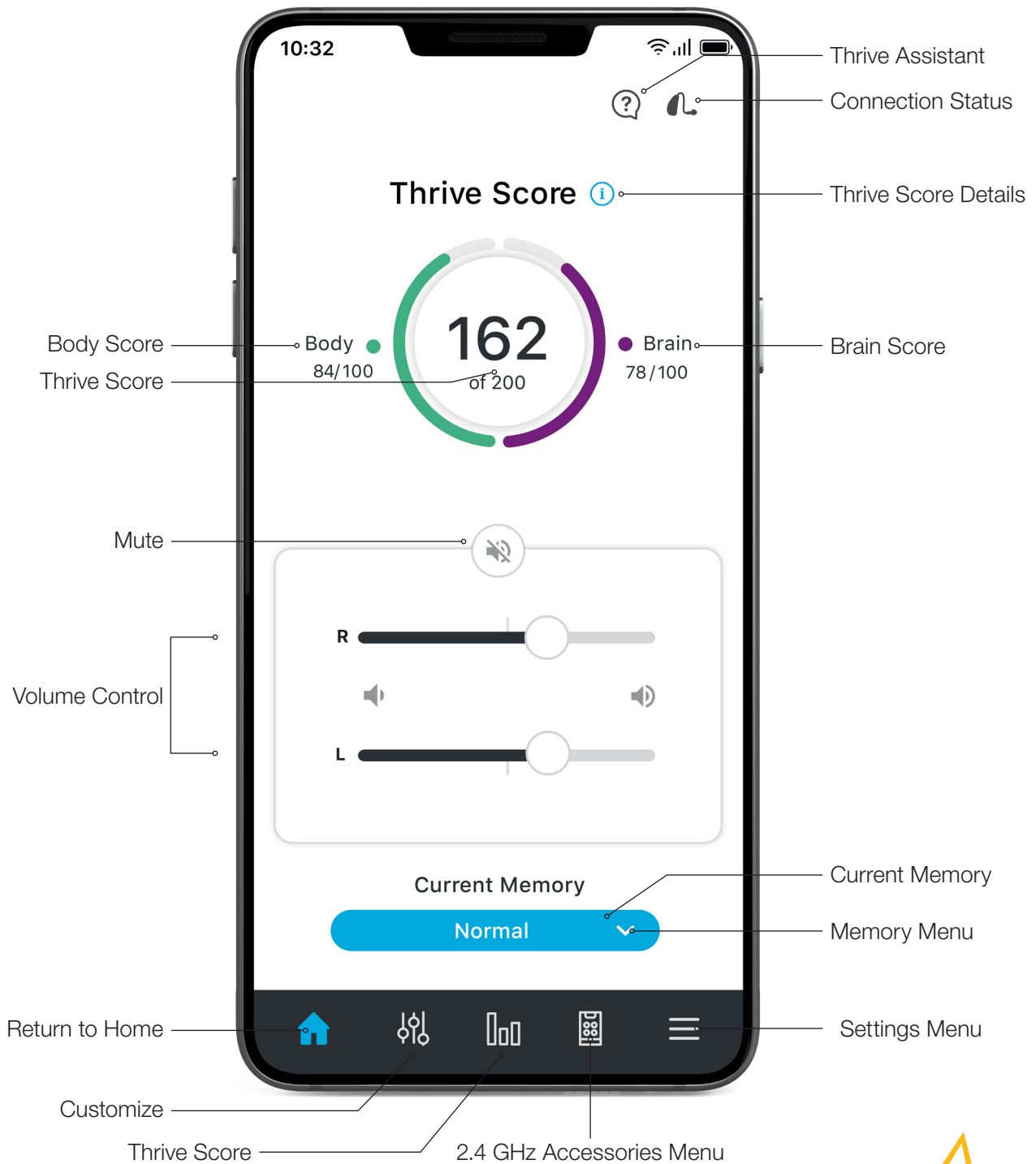


Thrive Hearing Control Application

Advanced




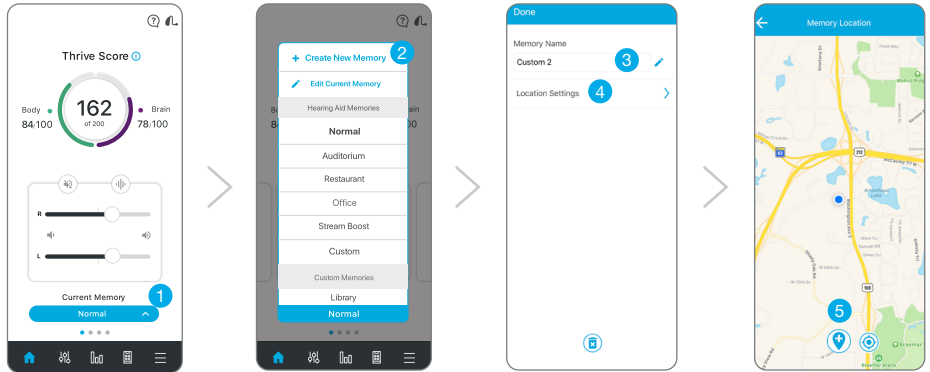
Hearing Aid Memories


Create a New Memory

Select the memory that provides the best sound quality for the current listening environment. Selected memory is the baseline for adjustments.

To create a custom memory, go to:


- 1 **Memory Menu**
- 2 **+ Create New Memory**
- 3 **Memory Name**
- 4 **Location Settings**
- 5 **Set Location:** Pin sets to current location. Tap  (bottom of the map) to assign a geotag.

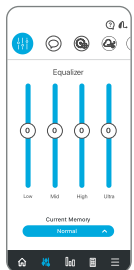


“Temp” Any adjustment to a memory that was set by the hearing professional in Inspire X will automatically save as “Temp”. Tap the Memory menu, then select  **Edit Current Memory** to name and save in the custom memories list for future use.

Smart VC Volume position is saved and set for custom memories to provide a more consistent user experience.

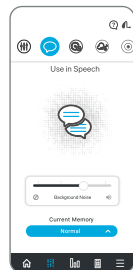
Customize a Memory

Several features are available for memory customization to balance comfort and clarity in different types of environments. For additional customization, elect **Customize**  from the navigation bar.



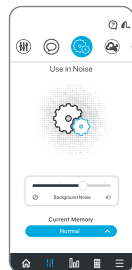
Equalizer

Adjust equalizer sliders for additional memory fine tuning.



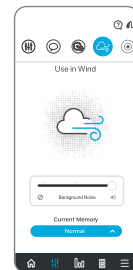
Use in Speech

Enhances speech understanding in the presence of background noise.



Use in Noise

Makes listening more comfortable when machine-type noise is present.



Use in Wind

Makes listening more comfortable in windy areas.



Microphone Direction

Adjust where the microphones pick up sounds. Tap the icon to choose:

Front

Amplifies sound from in front of the listener more than from behind.

All Around

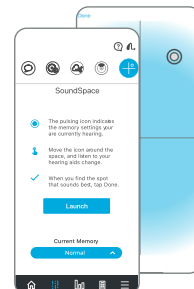
Amplifies sound from all directions equally.

Switching

Automatically switches between Front and All Around based on the environment.

Automatic

Adaptive null steering to protect speech at all angles around the listener.



SoundSpace

Move the pulsing icon around the screen. Real-time changes to the sound quality will be heard. Select **Done** in the top left corner of the screen once the desired sound quality is found.

Thrive Score

The Thrive Score links the importance of hearing health to physical and cognitive health through the combination of one's Body Score and Brain Score. A total daily Thrive Score of 200 points is possible.¹

Body Score

Steps, Exercise and Stand make up the Body Score. Achieve up to 100 points daily.

- Steps**
Progress towards improving overall fitness by simply walking.
- Exercise**
Improve overall health and reduce risk of serious health issues through exercise.
- Stand**
Engage in an active lifestyle by moving every hour.

Brain Score

Hours of daily use, Engagement and Environment make up the Brain Score. Achieve up to 100 points daily.

- Use**
Consistent use of hearing aids can help to reduce the risk of other serious medical conditions.
- Engagement**
Sociability and connectivity encourage engagement with the world around us.
- Environment**
Listening effort is reduced as hearing aids adjust to a variety of complex listening environments.

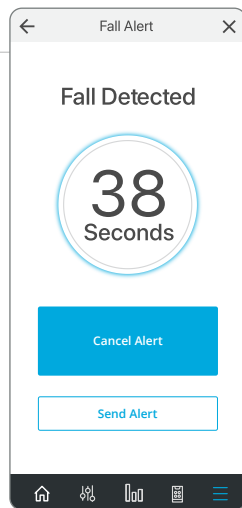
Thrive Score 162 of 200

Body 84/100 Brain 78/100

Fall Alert

The Fall Alert feature utilizes integrated sensors to automatically detect falls and send alert messages to selected contacts — helping hearing aid wearers feel secure and maintain their independence while providing peace of mind to their caregivers.

For more information, please see the [Fall Detection and Alerts Inspire X, System Setup and User Guide QuickTIPS.](#)



Auto Alert

A fall is automatically detected.

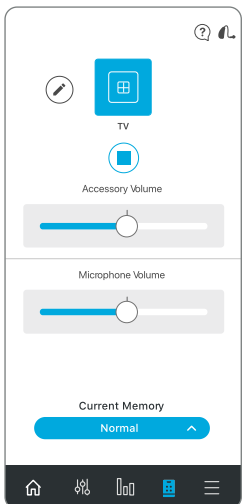
Manual Alert

The user control is pushed to initiate an alert.

Accessories


View paired accessories within the Thrive app.²

- Select an Accessory to:
- Start/stop audio streaming
 - Edit accessory name by tapping the near the accessory button
 - Adjust volume of stream
 - Delete paired accessory
 - Adjust hearing aid microphone level while streaming



Thrive Assistant

Thrive Assistant is an app-based assistant providing hands-free help whenever and wherever needed. Users can conveniently ask questions, troubleshoot hearing aid and accessory issues or simply say a command to change hearing aid volume, change memories or set a reminder.

- 1 Tap the  icon in the top right corner of the Thrive app to access Thrive Assistant. AI users can double tap to access Thrive Assistant if set as a user control.
- 2 Thrive Assistant will indicate “Listening, please ask your question.”
- 3 State a command or ask a question. Thrive Assistant will execute the command or search for and return an appropriate answer to the question from the Thrive help files or cloud-based services.

For more information, please see the [Thrive Assistant QuickTIP](#).

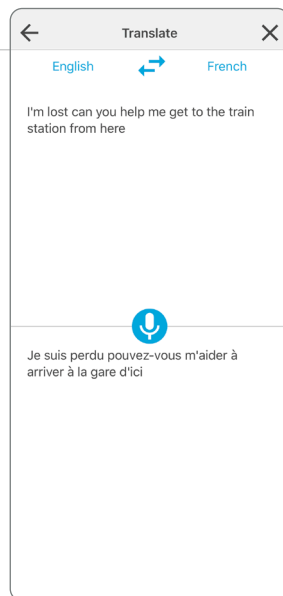


Translate

Connects to cloud services enabling translation of one language to another


When the user speaks into the phone microphone, their language is translated and transcribed on the screen.

Translated audio of the foreign language response streams to the user's hearing aid.³



To access language translation, go to:

Settings > Translate

- 1 Select user's language on the left and the responder's language on the right.
- 2 Tap the microphone button . It will highlight blue.
- 3 User speaks into the phone microphone.
- 4 The user's language transcribes on the top of the screen and the responder's language transcribes on the bottom.
- 5 Translated audio of the responder's speech streams to the connected hearing aid.



Transcribe

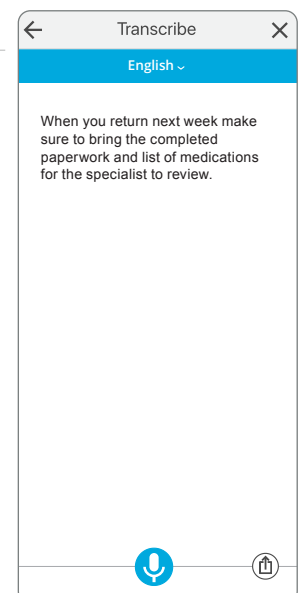
Closed Captioning for real-world situations

The Transcribe feature listens for speech in the selected language and displays the captured speech as text on the screen.

To access the Transcribe feature:

Settings > Transcribe

- 1 Choose the language you wish to capture by tapping the blue bar at the top of the screen and selecting the language.
- 2 Tap the microphone button . It will highlight blue.
- 3 Speech is captured by the phone microphone and is transcribed on the screen.
- 4 Tap the  button to save, message, copy or email the transcribed text.



Self Check

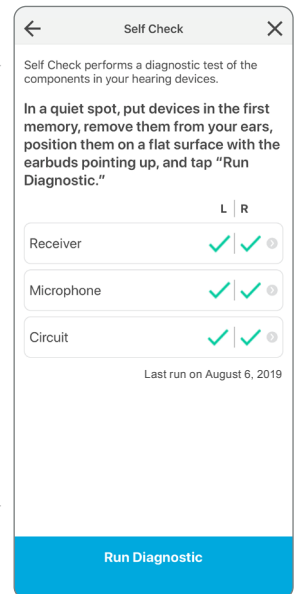
Self Check provides a quick, convenient way for patients to analyze their hearing aid system's performance right from the Thrive app.

To access the Self Check feature:

Settings > Self Check

Select **Run Diagnostic** to initiate Self Check. Results for each hearing aid component display on the screen. Tap each component for more information.

For more information, please see the [Self Check QuickTIP](#).



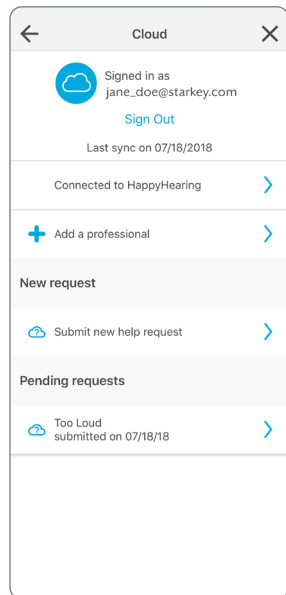
Hearing Care Anywhere

Connect remotely to a hearing professional for hearing aid programming adjustments.

Cloud-Based Services

Allows hearing aid programming information to be backed up and restored.

For more information, please see [Hearing Care Anywhere User Guide and QuickTIP](#).



To access Hearing Care Anywhere features:

Settings > Hearing Care Anywhere

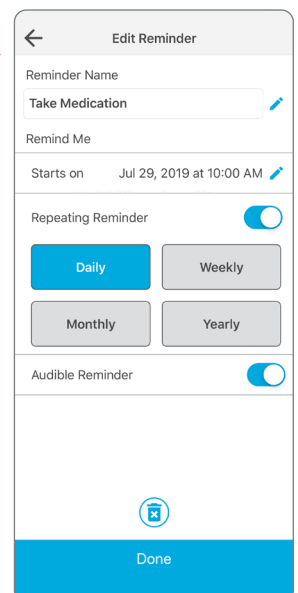
- Displays sign-in status for cloud services and last sync date. Cloud connection is established when signed in, even if remote programming is not currently enabled.
- Displays a connected hearing professional or the option to add a hearing professional. Users can connect to multiple hearing professionals. View practice information for connected hearing professionals by clicking on the practice/provider name.
- Submit a new help request to a hearing professional.
- View pending help requests.

Reminders

Easily set up reminders for appointments, taking medications, prescription refills or other personal tasks. Hear the reminder through the hearing aids and also receive notification on the smartphone screen.

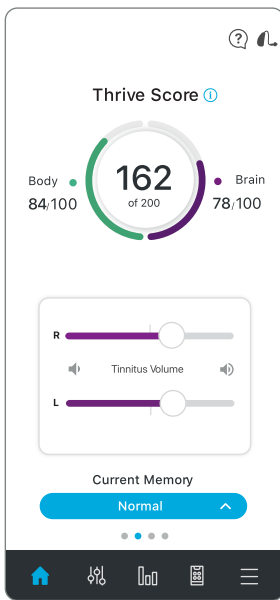
To access Reminders feature:

- Settings > Reminders
- Tap **+** New Reminder.
- Select a reminder name from the pre-populated list or create your own name.
- Select preferences for the reminder such as date/time, repeating reminder and audible reminder.



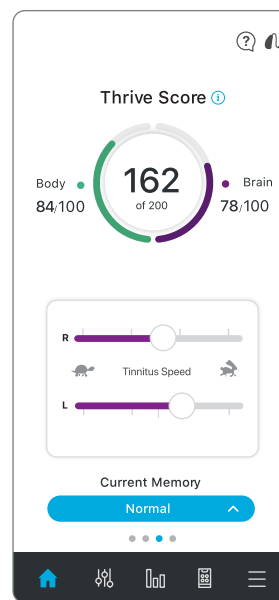
Tinnitus

Adjust the volume and modulation speed of the tinnitus stimulus in memories that have been configured for tinnitus or in custom memories based on those memories. The tinnitus screen will be visible in the Thrive app if the hearing professional has enabled the tinnitus stimulus in the active memory.



Adjusting Tinnitus Stimulus Volume

Adjust tinnitus stimulus volume individually or slide finger in the slide pad to adjust binaurally. Double tap to return to the default stimulus volume.



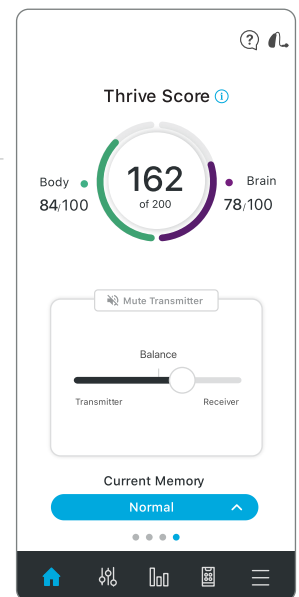
Adjusting Tinnitus Speed

Drag the circle icon along right or left sliders to adjust from no modulation to fast modulation.

CROS System

Adjust the balance of sound coming from the Transmitter relative to the Receiver in memories that have been configured for BiCROS or in custom memories based on those memories. The Balance screen will be visible in the Thrive app if the hearing professional has enabled BiCROS in the active memory.

- 1 Drag the circle icon along the slider to adjust the balance of sound coming from the Transmitter relative to the Receiver.
- 2 Tap **Mute Transmitter** to mute the Transmitter.



Other

In addition, Settings includes:

- User Guide
- Device Settings
- Find My Hearing Aids
- About
- App Settings
- Demo Mode

Basic Mode does not include:

- Thrive Score
- Additional memory customization beyond Equalizer
- Fall Alert
- Reminders
- Transcribe
- Accessory Screen
- Hearing Care Anywhere
- Translate
- Self Check

Features may vary by country.